



The management of CLC srl believes that quality should be an essential management tool through which to organize, manage and keep under control the company's performance both from the point of view of product quality and customer satisfaction, and the best rationalization and efficiency of the internal organization and the satisfaction of all employees involved, in the certainty that this will lead to an increase in customer loyalty and the achievement of a satisfactory level of turnover.

With this in mind, the management is systematically committed to defining and subsequently reviewing objectives for improving its performance.

In addition to this, an obviously primary and indispensable condition is to obtain a product that meets the requirements of national, EU and importing countries' laws. The safety and legality of the product are achieved by the company, which implements all necessary resources.

The control activities identified and managed by the HACCP self-control plan that the company has put in place and which sees as a dynamic tool to effectively address all problems related to product safety and legality through its annual validation by the internal HACCP group are indispensable.

Quality therefore means producing milk-based products using raw materials of the same nature and according to transparent, efficient and effective procedures designed to meet the needs of professionalism and product expectations expressed by the customer; in particular, compliance with microbiological limits of pathogens, absence of foreign bodies and product recalls are monitored.

The Company guarantees the quality of the product produced also through the use of personnel with the necessary experience, skills and level of training who operate in premises equipped with efficient and properly maintained plants and equipment.

The CLC management pays particular attention, guaranteeing its commitment, to the respect of the ethical-environmental aspects in compliance with national laws and regulations in terms of hours and wages, freedom of resignation and trade union association, no obligation of forced and child labour, as well as the respect of the safety standards at work as per SR53CE Code of Ethics.

CLC complies with the rules of respect and protection of personal data in accordance with EU Regulation 2016/79 (GDPR)

The management conducts its activities in relation to sustainable development in the sense of attention to the capacity to generate income and work, ensure conditions of human well-being, maintain natural resources and ensure conditions of institutional stability.

The management is committed to implementing and supporting this quality policy, to disseminating it and to regularly review its understanding and implementation.

Ludriano 20.02.2020

Direzione CLC