



CLC operates a plant in Ludriano di Roccafranca (BS), producing milk-based ingredients for the food industry, which it markets both in Italy and abroad.

The Corporate Policy of CLC defines the objectives pursued by Management through the Quality, Energy Efficiency, and Environmental Sustainability Management System, in line with corporate social responsibility principles and the continuous improvement of performance. It also outlines the actions required to achieve these objectives.

- **Customer Satisfaction:** Deliver high-quality products and accurate, timely, and flexible services, in compliance with contractual terms and specifications and aligned with customer needs. Monitor customer satisfaction levels through regular interactions to identify areas for improvement and optimize business processes.
- **Compliance:** Ensure full compliance with all applicable laws and regulations governing CLC's operations, whether mandatory or voluntary, particularly those concerning food safety, workplace health and safety, and environmental protection. Update business processes in accordance with regulatory changes.
- **Food Safety:** Maintain strict quality and food safety controls through continuous monitoring of production processes and a traceability system that records, for each product batch, the raw material's origin, processing conditions, storage, and transportation methods. Keep records of complaints, product recalls, and reports from public administrations and certification bodies, and implement appropriate corrective actions.
- **Proper Human Resource Management:** Engage and empower employees in managing corporate activities and implementing the Corporate Policy Management System, according to their respective skills and roles. Provide an adequate working environment and support employees' professional growth. Under no circumstances shall child labor be used.
- **Energy Efficiency and Environmental Protection:** Promote energy efficiency, sustainable resource use, and environmental protection within the company by procuring goods and services and implementing measures that integrate renewable energy use, reduce resource consumption, and minimize environmental impact. Prevent pollution, protect the environment, and promote a broad environmental awareness.
- **Efficiency and Upgrading of the Production Organization:** Maintain company facilities and equipment in optimal efficiency and preservation conditions through periodic maintenance and targeted interventions to promptly resolve any issues. Upgrade facilities, equipment, and production processes to the highest industry standards, making the necessary investments in design and technology.
- **Economic Sustainability and Development:** Plan and implement corporate goals and investments based on a thorough evaluation of costs and benefits and a prudent cash flow forecast to ensure profitability and financial stability. Consider the risks and opportunities associated with the company's operating environment. Pursue CLC's growth by fostering appreciation among customers, suppliers, employees, and other public and private stakeholders, and acting in accordance with principles of transparency, fairness, and the provisions of this Corporate Policy.

In conducting business activities, particular attention is given to the protection of personal data in compliance with EU Regulation 2016/679 and the Data Protection Authority's rulings, as well as to the principles and rules of conduct set forth CLC's Code of Ethics SR53CE.

This Corporate Policy has been formulated considering the context in which the company operates. Management periodically assesses whether it continues to adequately represent corporate objectives in light of any changes in this context and introduces necessary updates accordingly.

The Corporate Policy is communicated to CLC's personnel and made available to other relevant stakeholders.

Ludriano, November 11, 2024

The Management  
