



CLC manufactures milk-based products for industrial use at its Ludriano (BS) plant.

The company operates according to a management system, through which it aims to:

- -offering customers services and products that comply with the contractual terms in terms of price, timing
- and with particular attention to the defined and agreed quality characteristics;
- -maintain compliance with statutory and voluntary requirements and regulations, with particular reference to
- food hygiene and safety, health and safety for persons in the workplace, and environmental protection;
- -taking full corporate social responsibility, generating and maintaining adequate working conditions for its staff;
- -ensuring the continuity and sustainability of the business, pursuing business development through prudent
- management of risks and opportunities associated with the environment in which it operates;
- -manage activities and processes with an energy- and resource-efficient approach for the benefit of
- competitiveness, the community and the environment;
- -supporting and prioritising the procurement of products and services that improve energy and environmental
- performance;
- -providing reliable, high-performance plant and equipment, investing in technology and maintenance to offer
- quality and environmental performance levels aligned with the state of the art in the industry;
- -continually improving performance and the management system as a whole by designing, reviewing,
- updating processes and facilities and reacting to any non-conformities with proportionate corrective actions.
- -maintain and enhance its reputation, including through the appreciation of customers and other sensitive
- stakeholders.

The commitments stated in this Policy are set out in specific objectives and the Management undertakes to make available adequate information, knowledge and means to achieve them.

The Management is committed to promoting and supporting this Policy, calling on all persons working in the company to contribute to the implementation of its principles through their commitment, the quality of their work and compliance with the management system in the common interest.

The implementation of the commitments is supported by the definition and monitoring of indicators and targets. The validity and updating of the Policy is periodically re-evaluated by the Management so that it continues to be representative of the company's will.

CLC Management ensures priority commitment to Food Safety through support to all personnel, who are encouraged to maintain focus on food safety aspects, to the extent of their responsibility. For this purpose, communication is maintained regarding complaints, recalls/recalls, reports from public authorities and certification bodies as well as feedback of improvements introduced in order to maintain an adequate level of food safety.

The CLC management places special emphasis on compliance with ethical and environmental aspects in respect of national laws and regulations concerning working hours and wages, freedom of resignation and trade union association, no forced and child labour, and compliance with occupational safety regulations as per the SR53CE Code of Ethics.

The CLC Management adapts to the rules of respect and protection of personal data in compliance with EU Regulation 2016/79 (GDPR).

The contents are communicated to staff and made available to interested external parties.

Ludriano 02.02.2024

Direzione CLC
Compagnia Lattiero Casearia srl